Hosted PBX

iTeraPBX

The Next Generation Hosted IP Solution

iTeraPBX is a hosted private branch exchange (Hosted PBX) phone system that's delivered as a hosted service. Frequently referred to as a virtual PBX, our hosted PBX solution can free companies from having to invest in the costly equipment of a complex business phone system, while still enabling the company to utilize telephony features like voicemail, faxing, automated greetings, touch tone menus, conference calling, call auditing and calling logs, and more.

Audio Encryption

Media traffic is encrypted using Secure RTP (SRTP), a profile of Real-Time Transport Protocol (RTP) that provides confidentiality, authentication, and replay attack protection to RTP traffic.

Available Hosted Features

- Call Back Service
- Conference Centre
- Text2Speech (TTS)
- Advanced Caller Queue
- Advanced Intercom / Paging
- Hosted Auto Attendant / IVR
- Dedicated Voicemail Number

Integration Capabilities

UnifiedAPI and CRM Integration

The REST-based UnifiedAPI is OpenSocial compatible and provides consistent access to call resources and operations using a very fast interface. It allows you to control telephony-related features such as real-time management of phone calls, collecting information on history calls, sending faxes etc.

CallNow Integration

Allows users to be contacted from an Internet Source. In other words, they can publish a link on their website or include it in their email signature and whenever someone accesses this link, the system instantly connects the visitor with the user.

Included Features

- Follow Me
- Hunt Groups
- Call Blocking
- Privacy Guard
- Music on Hold
- Call Forward Busy
- Remote Call Forward
- Record Conversations
- Selective Call Block
- Unlimited Local Calling
- Call Forward Out of Service
- Authorization to Reach Extension
- Internet Unavailability Forwarding