# **PRI Trunking**

# Digital ISDN-PRI Service

iTeraTEL's PRI Trunking services allow large operations and service providers to consolidate business lines for simultaneous voice and data capabilities and save with available long distance minute packages. Our Primary Rate Interface (PRI) trunks employ ISDN standards and link your PBX or PRI capable key telephone system to the PSTN.

In order to ensure the best quality of service is delivered to the customer in the most cost effective manor, our PRI services are delivered via public or private IP and converted to ISDN PRI at the customer facility.

PRI services provide 8 to 23 bearer channels, operating at a speed of 64 Kbps, and one data channel for signaling purposes. We also add confidence through the redundancy of our advanced PSTN Failover so your network will always run smoothly.

# Why iTeraTEL Business Class PRI?

iTeraTEL PRI provides businesses with digital access to the PSTN. Our solution is delivered via SIP and converted to PRI signaling using industry leading gateways to connect easily to any legacy PBX. The solution provides seamless network integration to SIP Trunking.

#### **Unreachable Failover**

Automatically re-route incoming calls to your trunk group to an alternate trunk group or PSTN number in case of a natural disaster or power outage.

#### **Hunting Congurations**

Direct calls that reach a busy trunk to another available trunk according to customized, predefined structures.

### **Direct Inward Dial (DID)**

Give employees a direct dial number where they can be reached.

#### Capacity

Support for enterprises with large telephony systems (can carry 23 calls on a single line). Supports hundreds or thousands of employees.

#### Overflow

Redirect calls to another telephone number or local service, ensuring that callers can always connect even if a busy signal is detected.

### **Exportable Call Detail Records (CDR)**

Download detailed call records available real time on a secure web portal.

## Key Features and Benefits

ISDN PRI service provides full-featured, 2-way connectivity between ISDN compatible PBX or Key Systems and the Public Switched Telephone Network (PSTN).

- No local loop charges
- Caller Name and Number
- 24/7/365 support and monitoring
- Seamless transition to SIP Trunking
- Enhanced 911, and 411
- Toll-Free numbers available
- Scalable PRIs from 8 to 23 channels
- Direct Inward Dial Telephone Numbers



